

Brandon Transit TransCab Service

TransCab is a supplementary service offered by Brandon Transit to specific areas of the city where Transit service is warranted, but traditional bus service is no longer available. Transit riders who travel to either Braecrest Drive (between 18th St and Knowlton Drive) and McDonald Avenue are eligible to use the TransCab service. As of July 31st, 2017 regular transit buses will no longer service these areas, which is when the TransCab service will become available. Riders who call for this service may be picked up by a contracted cab company or by a Brandon Transit employee.

Who can use TransCab?

Anyone who is travelling to either Braecrest Drive (between 18th St & Knowlton Drive) or McDonald Avenue are eligible to use the Trans Cab Service.

How do I call TransCab?

Riders must call the Dispatch Office at (204) 729-2241 to book a pick up.

How much does it cost?

There is no additional fare for the rider.

When does the TransCab service become available?

As of July 31st, 2017 regular transit buses will no longer service these areas, which is when the TransCab service will become available to transit riders.

When does it operate?

TransCab operates during regular Transit service hours.

When do I need to call?

- Minimum one hour before pick up time.
- If you know you will need service on a regular schedule, arrangements can be made for regular pickups. Riders would then only need to call to cancel when they don't need the service.

Other Information

- You will only be contacted by the coordinator if they are unable to make arrangements for the pickup.
- In the event of "No Show" by the rider you may lose the option to use this service.

Where does it drop off and pick up?

- If riders are going from their home/location on McDonald Ave or Braecrest Drive (between 18th St & Knowlton Drive) they can be picked up at their residence/location.
- There are two specific locations that riders can be dropped off for each of these streets:
 - **McDonald Ave**
 - 19th Street North @ Fred Brown Way (Fire Hall #1) (southbound on Route 5)
 - 18th Street N @ McGregor Ave (northbound on Route 4)
 - **Braecrest Dr**
 - 18th St N @ Braecrest Drive (northbound on Route 4)
 - Knowlton Drive @ Braecrest Drive (southbound Route 5)
- When the riders are returning to their destination they will be picked up at either of those locations and transported back to their residence/location. If riders do not have a cell phone to call dispatch to request a TransCab home, ask a driver to contact them for you. Please give as much notice as possible.