

Access Services

Mobility Devices

Access buses are equipped with hydraulic lifts with height and weight restrictions. Equipment larger than 33' (83cm) wide and 50" (126cm) long cannot be accommodated. The combined weight of passenger and mobility aid must not exceed 750 pounds.

All mobility devices must be in good condition for transport (lap belts, air in tires, working brakes, etc.)

Safe Pick Up Locations

All ramps and walkways must be safe, non-slip, in good repair and clear of debris, ice and snow.

For safety of everyone, operators will not take mobility devices up or down more than 1 vertical step.

Hours of Operation

Monday to Saturday

- 6AM to 12 AM

Sunday & Stat Holidays

- 9AM to 7PM

Dispatch Office

Monday to Friday

- 7:00AM to 5:00PM

Contact Information



Dispatch Office

204-729-2437

Administration

204-729-2279

If a client is not at home and has a ride coming that is excessively late, call [204-761-3934](tel:204-761-3934) if unable to reach anyone at the office numbers. This number is not for making bookings.



Access Transit Services



204-729-2437

brandontransit.ca

accesstransit@brandon.ca

\$1.75

Adult per ride

\$1.35

Youth/Senior per
ride



Access Transit Service...

Is a shared ride, door-to-door service that operates within the City of Brandon limits. Operators assist passengers from the exterior door of pick up location to the exterior door of the destination location.

Any individual who is unable to use conventional transit some or all of the time, due to a physical, cognitive or functional disability, may be eligible for door-to-door Access Transit Service.



Who is Eligible for Access Transit Service?

Eligibility is granted based on client's needs, which takes into account the client's ability or inability to use the conventional, fixed route transit system. A person may qualify for the following reasons:

- Requires the user of a mobility device
- Inability to board a conventional transit bus
- Inability to walk 1 block or to nearest bus stop
- Unable to utilize conventional transit due to a disability

Please note: Elderly and blind persons able to board public transit are not automatically eligible.

Application Process

To apply for Access Transit services, you must follow the registration process below:

- Complete all sections of *Application for Specialized Service Form*.
- Have your medical professional complete all sections of the *Functional Assessment Form*
- Submit both completed documents to Access Transit office

Please note the following:

- Submission does not guarantee eligibility
- Decision of client's eligibility will be mailed to client within 5 working days
- Once notification of approval has been received, client is able to request trip bookings.

